

1   **Abstract**

2

3   The present invention provides a method for increasing the  
4   use by the public of self-service kiosks. In particular,  
5   on or adjacent to a self-service kiosk there is provided  
6   the URL of an online trainer or simulator facility that  
7   relates directly to the kiosk. This enables users to  
8   develop their confidence in such systems without any fear  
9   of accidentally causing unwanted outcomes.